

## **ULTIMATE WASH PASS**

The Ultimate Wash Pass is a reloadable card which entitles the cardholder to one Ultimate wash per day during a thirty (30) or ninety (90) day term. Once the specific term has passed, the cardholder may reload the same card for another 30 or 90 days.

The Ultimate Wash Pass grants cardholder use at participating Canadian Tire Gas+ car wash locations in Canada. Excludes partner locations.

- Card holds no value until activated at a participating Canadian Tire Gas+ car wash location.
- Card is valid from the date of purchase. Term begins at first use.
- Cannot be redeemed for cash.
- Card cannot be used in conjunction with any other offer.
- One wash per day limit, from 12 am to 11:59 pm. Not all car washes are open 24 hours. Hours of operation vary by car wash.
- Some vehicle types/sizes cannot be washed. For details, please refer to the safety guidelines at each specific Car Wash location.
- Card is non-refundable, non-exchangeable and is not redeemable for cash or any other products sold at Canadian Tire Gas+ or Canadian Tire Retailer store locations.

Canadian Tire Gas+ cards are the exclusive property of Canadian Tire Petroleum and may be repossessed or cancelled where cardholder, in Canadian Tire Petroleum's opinion, breaches any of terms of use, or acts in an illegal, inappropriate or fraudulent manner. Resale or reproduction of the Ultimate Wash Pass card, or of individual washes from the Ultimate Wash Pass card, is strictly prohibited and will also result in confiscation and cancellation of the card. No refund will be provided by Canadian Tire Petroleum should any of these occur.

Treat your card like cash. Canadian Tire Petroleum is not responsible for lost, stolen or damaged cards. Cardholders are responsible for the safe storage of their Ultimate Wash Pass. Refunds or replacement cards will not be issued for lost or stolen cards.

Canadian Tire Petroleum is not responsible for lost, stolen or damaged cards. The full term of the Ultimate Wash Pass must be completed in order to reload your existing card with a new term. Number of days remaining on card at any given time shall be based on the records of Canadian Tire Gas+.

The Ultimate Wash Pass is available at participating Canadian Tire Gas+ car wash locations. For a list of participating locations visit <u>http://gasplus.canadiantire.ca</u>

#### **ULTIMATE WASH PASS FAQ**

### What is the Ultimate Wash Pass?

The Ultimate wash pass is a reusable, reloadable card which allows the cardholder one Ultimate car wash per day during the designated time frame that was purchased. The Pass is available in 30-day and 90-day terms. For example, if you purchase a one-month Ultimate Wash Pass, you will be able wash your car once per day for 30 days.

### How does the Ultimate Wash Pass work?

Once activated in the kiosk, your Ultimate Wash Pass will be loaded with one Ultimate car wash per day for the length of the term. If you purchased a on-month term, your card will be loaded with 30 washes. If you purchased a 3-month term, your card will be loaded with 90 washes. When you are ready to redeem a wash, simply drive up to the terminal outside the wash bay, swipe your card and proceed as usual. Your 30 or 90-day term begins the first time you swipe the pass at the terminal.

### Where can I purchase the Ultimate Wash Pass and where can I use it?

*New car wash locations will be added regularly. Visit <u>http://gasplus.canadiantire.ca</u> home page for the most up-to-date list of participating locations.* 

### How much time can I purchase?

The Ultimate Wash Pass may be loaded with either a one month (30-day), or three month (90-day) term. Only one term may be loaded at a time.

#### Where can I use my Ultimate Wash Pass?

Your Ultimate Wash Pass may only be used at the any of the participating locations listed above.

## Where can I reload my Ultimate Wash Pass?

To reload your pass, please visit the kiosk at any participating Canadian Tire Gas+ car wash locations listed above.

# I'm not yet done the term on my Ultimate Wash Pass. Can I reload it with another term before it runs out?

*Please wait for the expiry date to pass before reloading your pass. You may see the Customer Service Representative in the kiosk who can check your expiry.* 

#### Can I wash another car using the same pass?

Your pass is loaded with one Ultimate Pass per day for the length of the term you purchased. You may wash any vehicle, but only one Ultimate Car wash will be accessible per day.

## How can I check my balance or know when my card expires?

You may visit a participating Canadian Tire car wash location where a Customer Service Representative will be able to let you know how many days are left on the card.

#### What happens if I lost my card?

Treat your card like cash. We are unable to replace, refund or credit missing cards.

#### What happens if my card is damaged?

Please keep your card in a safe place, away from any risk of being damaged. If your card is damaged, come into the kiosk to ask the Customer Service Representative to transfer your balance onto a new card.

## What happens if I visit a Canadian Tire car wash when the wash bay is down or under repair?

If you visit the wash bay during regular hours of operation and you are not able to enter the car wash, please see the Customer Service Representative inside the kiosk. They will be able to provide you with more information and assist with providing replacement codes.

## Can I transfer my balance to a new card?

We are unable to transfer an excising balance to a newly purchased pass. Once your pass has expired, you may reload your existing card or request a new one.

## Will I collect Canadian Tire Money when I purchase an Ultimate Wash Pass?

*The Ultimate Wash Pass is not eligible for Canadian Tire Money. For information on the Triangle Rewards program, click <u>here</u>.* 

I collect stamps on my Clean Car Club card. Can I still collect stamps towards a free Ultimate wash? *No, the Ultimate Wash Pass is not eligible for Clean Car Club stamps.* 

# Do Ultimate washes purchased or redeemed using the Ultimate Wash Pass qualify for the 48 hour Weather Guarantee?

No. Ultimate washes purchased or redeemed using the card are not eligible for a reward under the 48 Hour Weather Guarantee.

## What is an Ultimate car wash, anyway?

The Ultimate car wash is our best wash and cleans, shines and protects your vehicle. In addition to a basic wash, it includes tri-colour foaming polish, rust inhibitor and clear coat protection, underspray and rocker panel blaster.



### ULTIMATE WASH 'N' GO

The Wash & Go card is a reloadable card that allows the cardholder to load seven (7) Ultimate car washes for use at later dates. The seven washes are comprised of five (purchased) washes and two bonus washes. All car washes must be redeemed in order to reload the card. The car wash codes loaded to the card do not expire.

- The Wash & Go card grants cardholder use at participating Canadian Tire Gas+ car wash locations in Canada.
- Card holds no value until activated at a participating Canadian Tire Gas+ location.
- Card cannot be used in conjunction with any other offer.
- Some vehicle types/sizes cannot be washed. For details, please refer to the safety guidelines at each specific Car Wash location.
- Card is non-refundable, non-exchangeable and is not redeemable for cash or any other Canadian Tire Gas+ or Canadian Tire Retail store product(s).

Canadian Tire Gas+ cards are the exclusive property of Canadian Tire Petroleum and may be repossessed where cardholder has, in Canadian Tire Petroleum's opinion, acted in an illegal, inappropriate or fraudulent manner. No refund will be provided by Canadian Tire Petroleum should any of these occur.

Canadian Tire Petroleum is not responsible for lost, stolen or damaged cards. Cardholders are responsible for their Wash and Go card. Refunds or replacement cards will not be issued for lost or stolen cards.

The number of washes remaining on card at any given time shall be based on the records of Canadian Tire Gas+.

Card can be reloaded with 5 Ultimate washes, plus two bonus Ultimate washes. All seven(7) washes must be redeemed before reloading the card.

Wash & Go is available at participating Canadian Tire Gas+ car wash locations. For a list of participating locations visit the Gas+ home page at http://gasplus.canadiantire.ca

## ULTIMATE WASH 'N' GO FAQ

#### What is the Ultimate Wash 'n' Go?

The Ultimate Wash 'n' Go is a reusable, reloadable card for individual Ultimate car washes. When you purchase 5 Ultimate washes, you will receive two bonus Ultimate washes loaded to the card.

## Can I add a dollar amount to the card instead, like a traditional gift card?

No. Only individual Ultimate car washes may be added.

#### How many washes can I load to the card?

Your card will be activated in the kiosk and loaded with unique codes for seven (7) Ultimate car washes (the 5 your purchased, plus 2 bonus Ultimate washes).

#### What is the cost of an Ultimate car wash?

*Please visit your preferred Gas+ car wash location for pricing.* 

### Do the Ultimate car washes loaded on the card ever expire?

The Ultimate car washes loaded on the card only expire once they are redeemed.

### Where can I purchase the Ultimate Wash 'n' Go card and where can I use it?

*New car wash locations will be added regularly. Visit the Gas+ home page at* <u>http://gasplus.canadiantire.ca</u> for the most up-to-date list of participating locations.

### Where can I use my Ultimate Wash 'n' Go card?

Your Ultimate Wash'n'Go card may only be used at the Canadian Tire Gas+ locations listed above.

## How do I use the Ultimate Wash 'n' Go card?

Your card will be activated in the kiosk and loaded with unique codes for seven (7) Ultimate washes (5 purchased + 2 bonus). When you are ready to redeem a wash, simply drive up to the terminal at the car wash bay, swipe your card on the reader and then proceed as usual.

## Where can I reload my Ultimate Wash'n'Go card?

Once the seven washes on your card have been used, you may add more Ultimate car washes to your card. Please visit the kiosk at any of the participating Canadian Tire Gas+ car wash locations listed above to reload your card.

### I've still got a few washes left on my card. Can I reload it with some more?

No. All car washes on the card must be used before more can be added.

## How can I check my balance?

To check your balance, you may visit a participating Canadian Tire car wash location where a Customer Service Representative can let you know how many washes are left on the card.

## What happens if I lost my card?

Treat your card like cash. We are unable to replace, refund or credit missing cards.

## What happens if my card is damaged?

Please keep your card in a safe place, away from any risk of being damaged. If your card is damaged, come into the kiosk to ask the Customer Service Representative to transfer your balance onto a new card.

#### Will I collect Canadian Tire Money when I purchase an Ultimate Wash'n'Go card?

The Ultimate Wash Pass is not eligible for Canadian Tire Money. For information on the Triangle Rewards program, click here.

I collect stamps on my Clean Car Club card. Can I still collect stamps towards a free Ultimate wash? *No, car washes purchased for the Wash 'n' Go card do not qualify for Clean Car Club stamps.* 

## Do Ultimate washes purchased or redeemed using the Wash 'n' Go card qualify for the 48 hour Weather Guarantee?

No. Ultimate washes purchased or redeemed using the card are not eligible for a reward under the 48 Hour Weather Guarantee.

## What is an Ultimate car wash, anyway?

The Ultimate car wash is our best wash and cleans, shines and protects your vehicle. In addition to a basic wash, it includes tri-colour foaming polish, rust inhibitor and clear coat protection, underspray and rocker panel blaster.